



# Jackson County Health Department

1715 Lansing Avenue • Jackson, MI 49202 • Phone (517) 788-4420 • Fax (517) 788-4373



*Creating Healthy Communities*

From: Rashmi Travis, MPH, CHES  
Health Officer  
Date: March 18, 2020  
Contact: (517)768-1658 or [rtravis@mijackson.org](mailto:rtravis@mijackson.org)

## FOR IMMEDIATE RELEASE

### Suspension of Services at Jackson County Health Department

(Jackson, MI,) Effective immediately, the Jackson County Health Department and Human Services Building will begin to suspend or limit non-essential services. This will be an evolving situation over time. Our focus will be on diverting staff to work on the COVID-19 response including screening visitors coming into the building.

All customers to the Human Services Building will be screened for COVID-19 symptoms prior to entry to their desired service provider. If you have business with any agency within the Human Service Building (Dept. on Aging, MSU Extension Services, Guardian's Office, Smiles on Wheels Veterans Office, and Health Department) you are encouraged to call and ask if you can conduct your business remotely via phone, email or other method.

The North Entrance and Lot A will be the single point of entry to the Human Services Building. Your cooperation and compliance with this new procedure is extremely appreciated as we take steps to reduce the risk of exposure of Coronavirus (COVID-19).

If you have questions concerning COVID-19 testing, please call the Henry Ford MyCare Advice Line at (313) 874-7500 which is available 24 hours per day. The Jackson County Health Department Hotline for questions (not related to testing) is available at (517) 788-4420, option 9.

If you have symptoms such as fever, cough, or shortness of breath and you have traveled in the last 14 days or you have been exposed to someone else who has these symptoms, you are asked to stay home and contact the HFAH MyCare Advice Line listed above to discuss possible testing for COVID-19.

Other resources include:

National, [cdc.gov/coronavirus](https://www.cdc.gov/coronavirus); State, [michigan.gov/coronavirus](https://www.michigan.gov/coronavirus) and local, [www.mijackson.org/hd](http://www.mijackson.org/hd)

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